



NO POWER

Troubleshooting Guide

1

IS THERE ANY POWER?

Check your local area, and Energex (13 12 53) to ensure it is not a network issue.

2

Not a network issue and no power?

Locate your switchboard, and reset safety switch, does it stay on?

3

If NO, unplug (don't just turn it off) ALL appliances (including water pumps, clothes dryer, dishwashers etc). Try to reset safety switch.

4

If safety switch is reset, plug in appliance one by one.

If you plug in an appliance and it trips, this is the cause of the problem and appliance should not be used until repaired or replaced. Reset safety switch, power is restored.

5

Still no power? There is an electrical fault.

Contact Lume Electrical to attend.

[BOOK ONLINE NOW](#) or call 0497084854



6

Please note: if its afterhours and some powerpoints are still working then consider using extension lead until working hours. However, if essential items are affected please call Lume Electrical

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